



LIVERPOOL HOPE
UNIVERSITY

175 YEARS OF ACADEMIC
EXCELLENCE

GUIDE FOR PARENTS, CARERS AND GUARDIANS



www.hope.ac.uk



STARTING UNIVERSITY



Starting university is the beginning of a new and exciting phase for families. As a parent, guardian or someone with caring responsibilities, you're likely to be one of the most important sources of information for your child when they are deciding on a university.

At Liverpool Hope University we place great emphasis on bringing together research excellence and top quality teaching within a supportive community. We want your son or daughter to develop into a rounded and employable graduate to take their place in society and make a difference in whatever career path they choose.

The aim of this guide is to provide a picture of the support that is available from Liverpool Hope to our students whilst also focusing on what you can do to support your son or daughter at this very exciting time.

WHAT IS UCAS?



UCAS processes applications to study full-time courses at universities, colleges, and conservatoires in the UK. However, it's not just about processing applications – UCAS aims to help students make informed choices that are right for them, by guiding them through the entire higher education application process and beyond.

To support this, UCAS provides a wide range of valuable information and services for applicants, their parents, and teachers. More information can be found at www.ucas.com

KEY DATES FOR 2021 ENTRY

January - March

- **29th January 2021:** General UCAS application deadline (for most undergraduate courses) is 6pm UK time. The Ucas application deadline is usually 15 January, but this year UCAS extended it by two weeks to 29 January 2021 because of the school closures caused by the latest lockdown.
- **25th February:** UCAS Extra begins.

April - June

- **20th May:** Decisions usually back from universities for 29 January applications.
- **10th June:** Applicants need to reply to offers by this date, if they received all decisions by 20 May.
- **30th June:** Applications received after this date are entered into Clearing, while those received before will be sent on to universities.

July - August

- **4th July:** Application deadline for Ucas Extra.
- **5th July:** UCAS Clearing opens with vacancies beginning to be published. International Baccalaureate results published.
- **13th July:** University decisions due for applications submitted by 30 June.

- **14th July:** Applicants need to reply to offers by this date, if they received all decisions by 13 July.
- **w/c 9th August:** BTEC results published.
- **10th August:** A-level results published, SQA Highers and Advanced Highers results published. Clearing vacancies are updated.
- **12th August:** GCSE results published.

September - December

- **21st September:** Last date for applications for 2021 entry.
- **19th October:** Deadline for adding Clearing choices.
- **20th October:** Last date for universities or colleges to make decisions for 2021 entry.



STUDENT FINANCE

Tuition Fees

Your child will typically pay up to £9,250 per year in tuition fees as a UK university student, fees do not need to be paid upfront. Most students will take out a student loan and this is paid directly to the universities by Student Finance England.

Maintenance loan

The second loan students can apply for is the maintenance loan, to help towards living expenses while at university, such as accommodation, food, and course materials. The amount they're eligible to borrow depends on several factors, including where they will be studying and their household income.

How to apply

If you live in England, applications for student finance are made at www.gov.uk/studentfinance

ADDITIONAL FINANCIAL SUPPORT

Scholarships and bursaries

These are offered on the basis of academic ability, special circumstances or sporting talent. Each university will have its own set of scholarships and bursaries, so it's worth checking individual sites.

Fee waivers

These reduce tuition fees, either on their own, or in a broader package of support with a bursary.

Hardship funds

These can help if your child is struggling financially, either before or during university.

Disabled Students' Allowances (DSAs)

If your child has a disability, including a long-term health condition, mental health condition, or specific learning difficulty, such as dyslexia they might be able to get funds to cover extra costs.

REPAYMENT

Importantly, this isn't based on how much your child has borrowed, but instead on how much they earn.

Currently the earnings threshold i.e the amount you earn before you start paying anything back is set at £27,295 per year, for English and Welsh undergraduate students, £19,885 for Northern Irish students and £24,995 for Scottish students. This is the point at which they'll begin to pay back 9% of what they're earning over the threshold.

For example, if a student earned £2,500 a month (£30,000 per year), they would repay 9% of their earnings above £25,000. This would work out just over £32 a month - similar to a mobile phone contract.

The information provided mainly covers the English system, if you or your child lives elsewhere in the UK please contact the following:

Lives in Scotland and goes to a Scottish university, they won't pay tuition fees. Apply for maintenance loans via the Student Awards Agency Scotland at www.saas.gov.uk.

Lives in Wales and goes to a Welsh university, they can get a Tuition Fee Loan to cover the fees charged. Apply to Student Finance Wales at www.studentfinancewales.co.uk.

Lives in Northern Ireland and studies in NI too, they'll pay £4,275 in fees. Apply to Student Finance NI at www.studentfinancenir.co.uk.



ARRIVING AT HOPE

We have experienced staff members ready to welcome your son or daughter to Liverpool Hope. All new students are given details of the support available to them. New students can join our new starters Facebook group to meet future course friends, halls of residence friends and to hear about Freshers' week.



Living in halls

Living in student accommodation at Liverpool Hope is a fantastic way for you to become part of the university community. You will be offered support, guidance and most importantly of all, the opportunity to make lifelong friendships from day one at your new home.

Each of the Halls of Residence has a designated Senior Resident Tutor to ensure all residents pastoral needs are met. We also have 24 hour security available on campus.

Living at home

It may be that you live locally and your son/daughter is going to continue to live at home. This will also be a period of transition for them and the schedule they kept whilst at school or college will change. At Liverpool Hope we run a non-residential welcome day designed for students not staying in our University accommodation to familiarise themselves with the campuses and facilities prior to starting their studies. The main aim of the day is to ensure that the new non-resident students receive the same welcome information as those staying in our Halls of Residence.



Hope Social

Hope Social is the home of all the social events taking place at Hope University. We want your son/daughter to have an amazing time whilst at university, Fridays are our weekly student night, held in Our Place. It's a chance for you to unwind after a long week before heading out into town or back to your room for an early night. Each month we have a mix of quizzes, bingo, live music and themed nights. There will be a programme of welcome week activities organised by our Hope Social team that your son or daughter can get involved with.



STUDENT SUPPORT SERVICES

Counselling

University life can be very demanding at times, the reasons for this can range from a heavy workload and imminent deadlines, to relationship problems and difficulties of a personal nature. Student Counselling provides an opportunity to discuss any difficulties students may be experiencing in their life with a professionally trained person in a confidential environment.



Mental Health and Well-being

Adjusting to a new environment can be difficult for some students. Stress factors such as moving away from home, academic demands and financial worries can all impact on students' mental well-being. The University provides support for students who may be experiencing any form of mental health difficulty. The Mental Health and Well-being Adviser is based in our Student Support and Well-being team and is

there to ensure that students are appropriately supported throughout their time here to make sure they get the most from their university experience.

Disability support

The Learning Support Team are the main point of contact within the University for both prospective and current disabled students. This includes those with specific learning differences, mobility difficulties, long standing health conditions, mental health difficulties, autistic spectrum conditions and sensory difficulties.

The role of the team is to provide students with information, advice and assistance relating to the help and resources available to them, both within the University and from external agencies. Learning Support Advisers will help guide students through any necessary processes and assessments that will help identify their individual needs and any potential barriers to their learning. They also liaise with academic staff and other university services to ensure that appropriate help is available to students.

Student Support

During their time at university we would hope that everything will run smoothly, however there may be times when they don't. Support is available for our students throughout their studies and our Student Support and Well-being (SSW) team should be the first point of contact for your son or daughter if they have any issues.

We understand that there may be times when you are very worried about your child, below are some scenarios that may occur at university.

What if I can't get hold of my son/daughter?

The start of university is a very busy time for students and they often are preoccupied with lectures/seminars, new friends etc, that they can forget to call/text you. If you haven't had communication for a long time and are becoming concerned you can call our Student Support and Well-being team on 0151 291 3427 who will look into the matter for you.

My son/daughter is ill what should I do?

We strongly advise all students to register with a local doctor (GP) or medical practice while they are at Liverpool Hope. They can register with the GP on campus during the first week of term; the University will provide information on the nearest GP surgeries. If your son or daughter is unwell it is their responsibility to inform their department that their attendance will be affected. If you are very concerned about the health of your child you can contact our Student Support and Well-being team who will respond accordingly.

How will I know if my son/daughter is doing well academically?

You will need to ask your son or daughter this yourself. Due to data protection we are not allowed to give out information regarding academic progress to any third party without the students consent. However if we do feel like a student is struggling they will be directed to the relevant support services within the university. Students also have a personal tutor they can talk to about academic or personal issues.

LOCATION AND SECURITY

We have three campuses: two teaching campuses and a halls of residence campus. A free shuttle bus service runs between these campuses.



Hope Park is in the leafy suburb of Childwall, approximately 4 miles from Liverpool city centre. The campus is a friendly, educational village with places to live, work, study, eat and relax. The campus is easily accessible by bus and train, and we have 24-hour security at this campus so if students ever need help, there is always someone on hand.

Our **Creative Campus** is close to Liverpool city centre and is the home of our creative and performing arts subjects. There are a number of facilities on campus, including accommodation, a café, an on-site theatre and a social space. There is also 24-hour security at this campus.



Aigburth Park is our residential campus approximately three miles from the city centre. There is a wealth of shops, banks, bars and restaurants nearby, and the campus is easily accessible by bus and train. There is also 24-hour security at this campus.



THE FINISH LINE

Graduation

Graduation is always a wonderful time on campus, as we take stock of our students' successes and toast to the next chapter. The whole University turns out in full academic colours, and joins family and friends at one of the City's two iconic Cathedrals to mark the achievements of our students.

Alumni

The link with Liverpool Hope does not end when students graduate. All graduates automatically become members of the Hope Alumni Association which keeps them connected with the Hope Alumni community.

Postgraduate

Many students are not quite ready to leave education so they pursue a postgraduate qualification. Our postgraduate taught and research masters degrees offer choice and flexibility. More information about these qualifications can be found at **www.hope.ac.uk/postgraduate**

CONTACT DETAILS

T: 0151 291 3111

E: enquiry@hope.ac.uk

Student Support and Well-being

T: 0151 291 3427

E: sdw@hope.ac.uk

Accommodation

T: 0151 291 3434

E: accommodation@hope.ac.uk





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